

2019 Quality Performance Results

Domain	ACO Measure #	Measure Title	BCC ACO Performance Rate	Mean Performance Rates for all NGACO
Patient/Caregiver Experience	ACO-1	CAHPS: Getting Timely Care, Appointments, and Information	84.02	86.03
	ACO-2	CAHPS: How Well Your Providers Communicate	94.43	94.11
	ACO-3	CAHPS: Patients' Rating of Provider	92.34	92.75
	ACO-4	CAHPS: Access to Specialists	77.52	80.97
	ACO-5	CAHPS: Health Promotion and Education	67.45	60.46
	ACO-6	CAHPS: Shared Decision Making	66.68	61.38
	ACO-7	CAHPS: Health Status/Functional Status	75.92	74.49
	ACO-34	CAHPS: Stewardship of Patient Resources	27.99	24.40
	ACO-45	CAHPS: Courteous and Helpful Office Staff	93.25	93.05
	ACO-46	CAHPS: Care Coordination	87.67	87.26
Care Coordination/Patient Safety	ACO-8	Risk Standardized, All Condition Readmission	15.19	14.98
	ACO-38	All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions	57.82	56.34
	ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRO* Prevention Quality Indicator (PQI #91))	1.54	1.72
	ACO-13	Falls: Screening for Future Fall Risk	82.46	88.97
Preventive Health	ACO-14	Preventive Care and Screening: Influenza Immunization	86.72	76.98
	ACO-17	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	94.74	79.60
	ACO-18	Preventive Care and Screening: Screening for Clinical Depression and Follow-up Plan	87.17	73.00
	ACO-19	Colorectal Cancer Screening	60.41	77.12
	ACO-20	Breast Cancer Screening	84.06	79.31
	ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	80.97	82.43
At-Risk Population Depression	ACO-40	Depression Remission at Twelve Months	62.50	11.82
	ACO-27	Diabetes Mellitus: Hemoglobin A1c Poor Control	7.53	11.43
	ACO-28	Hypertension (HTN): Controlling High Blood Pressure	73.76	78.62